

FVLC The Fox Valley Library Council

Summary of Member Survey Results 2004

Dear FVLC Members,

Thank you for the time and care you invested in our recent member survey to evaluate FVLC'S programs, services, and organizational structure. The FVLC Board was happy to see that 61 out of 148 FVLC-L subscribers responded – a remarkable 41% response rate.

What you told us:

1. Regarding the creation of a new meeting structure & seven-member board empowered to carry out the business of the organization:
 - Three quarters of you felt it was a good idea that the Board is now empowered to make decisions, allowing the Board the ability to act quickly.
 - Slightly over half of you liked that less business is now conducted at meetings.
 - Three quarters of you said you feel sufficiently informed of FVLC news and announcements.
 - 60% of respondents said that restructuring the board to eliminate the eight standing committees and assigning those responsibilities to three directors-at-large and a couple of committees is a Good Thing.
2. The value of FVLC meetings and programs:
 - You said the most important thing to you is the program presented at a meeting, followed closely by the value of the networking opportunities offered by meetings.
3. Attendance at programs and meetings:
 - The program attended by most survey respondents was the 7:30 am May 2003 annual meeting, which featured a program entitled "Exercise: Facts, Fads, and Fantasies" (and a fabulous continental breakfast). The other top attended programs were "Why Do We Need Wisconsin Public Radio?" (at EAA in December 2003) and "Consumer Health Online" (at UW Oshkosh in March 2003).
 - The least-attended meeting by survey respondents was the Social Hour held at Outagamie Museum in September 2002.
 - 23% of survey respondents answered they didn't attend any of these meetings, but have attended other meetings in previous years.
 - One quarter of survey respondents said they've never attended an FVLC meeting.
4. Scheduling meetings:
 - A third of you said that professional schedule conflicts are the top reason you're unable to attend more meetings, and a quarter of you said that personal schedule conflicts get in the way.
 - 63% of said you're more likely to attend a meeting scheduled at 9am than a breakfast meeting at 7:30am or a social hour at 5pm

To all of you who responded to our survey – thanks for helping the FVLC Board know your opinions. All the feedback you gave us will help as we plan for the upcoming year!

Joy Schwarz
Vice President / President-elect
Fox Valley Library Council <http://www.focol.org/fvlc>

May 14, 2004